

Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)		90%	99.5%	Compliance?
		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	
AMERIGROUP Tennessee, Inc.				
Processor Block Vision				
Region(s): Middle				
Vision	1/31/2011	100%	100.0%	YES
Vision	2/28/2011	100%	100.0%	YES
Vision	3/31/2011	100%	100.0%	YES
Vision	4/30/2011	100%	100.0%	YES
Vision	5/31/2011	100%	100.0%	YES
Vision	6/30/2011	100%	100.0%	YES
Vision	7/31/2011	100%	100.0%	YES
Vision	8/31/2011	100%	100.0%	YES
Vision	9/30/2011	100%	100.0%	YES
Vision	10/31/2011	100%	100.0%	YES
Vision	11/30/2011	100%	100.0%	YES
Vision	12/31/2011	100%	100.0%	YES
Vision	1/31/2012	100%	100.0%	YES
Vision	2/29/2012	100%	100.0%	YES
Vision	3/31/2012	100%	100.0%	YES
Vision	4/30/2012	100%	100.0%	YES
Vision	5/31/2012	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)		90%	99.5%	Compliance?
		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	
AMERIGROUP Tennessee, Inc.				
Processor Affiliate Organization				
Region(s): Middle				
Medical	1/31/2011	100%	100.0%	YES
Medical	2/28/2011	99%	99.6%	YES
Medical	3/31/2011	100%	99.8%	YES
Medical	4/30/2011	100%	99.9%	YES
Medical	5/31/2011	100%	99.9%	YES
Medical	6/30/2011	99%	99.9%	YES
Medical	7/31/2011	100%	99.9%	YES
Medical	8/31/2011	100%	100.0%	YES
Medical	9/30/2011	100%	100.0%	YES
Medical	10/31/2011	100%	100.0%	YES
Medical	11/30/2011	100%	100.0%	YES
Medical	12/31/2011	100%	100.0%	YES
Medical	1/31/2012	100%	100.0%	YES
Medical	2/29/2012	100%	100.0%	YES
Medical	3/31/2012	97%	99.9%	YES
Medical	4/30/2012	98%	99.8%	YES
Medical	5/31/2012	100%	99.9%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
	30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

AMERIGROUP Tennessee, Inc.

Processor Tennessee Carriers

Region(s): Middle

Non Emergency Transportation	1/31/2011	90%	99.9%	YES
Non Emergency Transportation	2/28/2011	95%	100.0%	YES
Non Emergency Transportation	3/31/2011	100%	100.0%	YES
Non Emergency Transportation	4/30/2011	91%	100.0%	YES
Non Emergency Transportation	5/31/2011	92%	99.9%	YES
Non Emergency Transportation	6/30/2011	84%	99.8%	NO
Non Emergency Transportation	7/31/2011	100%	100.0%	YES
Non Emergency Transportation	8/31/2011	97%	100.0%	YES
Non Emergency Transportation	9/30/2011	95%	100.0%	YES
Non Emergency Transportation	10/31/2011	94%	99.6%	YES
Non Emergency Transportation	11/30/2011	95%	100.0%	YES
Non Emergency Transportation	12/31/2011	97%	100.0%	YES
Non Emergency Transportation	1/31/2012	95%	100.0%	YES
Non Emergency Transportation	2/29/2012	92%	100.0%	YES
Non Emergency Transportation	3/31/2012	91%	99.9%	YES
Non Emergency Transportation	4/30/2012	91%	100.0%	YES
Non Emergency Transportation	5/31/2012	99%	99.5%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
	30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

Delta Dental of Tennessee, Inc.

Processor Affiliate Organization

Region(s): All

Dental	1/31/2011	92%	99.6%	YES
Dental	2/28/2011	95%	98.6%	NO
Dental	3/31/2011	84%	98.6%	NO
Dental	4/30/2011	89%	100.0%	NO
Dental	5/31/2011	91%	100.0%	YES
Dental	6/30/2011	100%	100.0%	YES
Dental	7/31/2011	99%	100.0%	YES
Dental	8/31/2011	100%	100.0%	YES
Dental	9/30/2011	94%	98.9%	NO
Dental	10/31/2011	93%	100.0%	YES
Dental	11/30/2011	91%	99.9%	YES
Dental	12/31/2011	89%	98.2%	NO
Dental	1/31/2012	85%	95.8%	NO
Dental	2/29/2012	96%	100.0%	YES
Dental	3/31/2012	98%	100.0%	YES
Dental	4/30/2012	97%	100.0%	YES
Dental	5/31/2012	99%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
	30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

DentaQuest of Tennessee, LLC (formerly Doral Dental Tennessee, Inc.)

Processor Affiliate Organization

Region(s): All

Dental	1/31/2011	100%	100.0%	YES
Dental	2/28/2011	100%	100.0%	YES
Dental	3/31/2011	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
	30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): East - Risk Contract

Non Emergency Transportation	1/31/2011	89%	97.1%	NO
Non Emergency Transportation	2/28/2011	99%	100.0%	YES
Non Emergency Transportation	3/31/2011	100%	100.0%	YES
Non Emergency Transportation	4/30/2011	100%	100.0%	YES
Non Emergency Transportation	5/31/2011	100%	100.0%	YES
Non Emergency Transportation	6/30/2011	100%	100.0%	YES
Non Emergency Transportation	7/31/2011	100%	100.0%	YES
Non Emergency Transportation	8/31/2011	100%	100.0%	YES
Non Emergency Transportation	9/30/2011	100%	100.0%	YES
Non Emergency Transportation	10/31/2011	100%	100.0%	YES
Non Emergency Transportation	11/30/2011	100%	100.0%	YES
Non Emergency Transportation	12/31/2011	100%	100.0%	YES
Non Emergency Transportation	1/31/2012	100%	100.0%	YES
Non Emergency Transportation	2/29/2012	100%	100.0%	YES
Non Emergency Transportation	3/31/2012	100%	100.0%	YES
Non Emergency Transportation	4/30/2012	100%	100.0%	YES
Non Emergency Transportation	5/31/2012	100%	99.6%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
	30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): East - Risk Contract

Medical	1/31/2011	97%	99.2%	NO
Medical	2/28/2011	99%	99.8%	YES
Medical	3/31/2011	99%	99.9%	YES
Medical	4/30/2011	99%	99.9%	YES
Medical	5/31/2011	100%	99.9%	YES
Medical	6/30/2011	100%	100.0%	YES
Medical	7/31/2011	99%	99.9%	YES
Medical	8/31/2011	100%	100.0%	YES
Medical	9/30/2011	99%	100.0%	YES
Medical	10/31/2011	100%	99.9%	YES
Medical	11/30/2011	99%	99.8%	YES
Medical	12/31/2011	99%	99.9%	YES
Medical	1/31/2012	99%	99.8%	YES
Medical	2/29/2012	100%	99.8%	YES
Medical	3/31/2012	100%	100.0%	YES
Medical	4/30/2012	100%	100.0%	YES
Medical	5/31/2012	100%	99.9%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
	30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Spectera, Inc.

Region(s): East - Risk Contract

Vision	1/31/2011	100%	100.0%	YES
Vision	2/28/2011	100%	100.0%	YES
Vision	3/31/2011	100%	100.0%	YES
Vision	4/30/2011	100%	100.0%	YES
Vision	5/31/2011	100%	100.0%	YES
Vision	6/30/2011	100%	100.0%	YES
Vision	7/31/2011	100%	100.0%	YES
Vision	8/31/2011	100%	100.0%	YES
Vision	9/30/2011	100%	99.9%	YES
Vision	10/31/2011	100%	100.0%	YES
Vision	11/30/2011	98%	98.9%	NO
Vision	12/31/2011	100%	99.9%	YES
Vision	1/31/2012	100%	100.0%	YES
Vision	2/29/2012	99%	100.0%	YES
Vision	3/31/2012	93%	98.8%	NO
Vision	4/30/2012	100%	100.0%	YES
Vision	5/31/2012	98%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
	30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): Middle

Non Emergency Transportation	1/31/2011	96%	99.0%	NO
Non Emergency Transportation	2/28/2011	100%	100.0%	YES
Non Emergency Transportation	3/31/2011	100%	100.0%	YES
Non Emergency Transportation	4/30/2011	100%	100.0%	YES
Non Emergency Transportation	5/31/2011	100%	100.0%	YES
Non Emergency Transportation	6/30/2011	100%	100.0%	YES
Non Emergency Transportation	7/31/2011	100%	100.0%	YES
Non Emergency Transportation	8/31/2011	100%	100.0%	YES
Non Emergency Transportation	9/30/2011	100%	100.0%	YES
Non Emergency Transportation	10/31/2011	100%	100.0%	YES
Non Emergency Transportation	11/30/2011	100%	99.9%	YES
Non Emergency Transportation	12/31/2011	100%	100.0%	YES
Non Emergency Transportation	1/31/2012	100%	100.0%	YES
Non Emergency Transportation	2/29/2012	100%	100.0%	YES
Non Emergency Transportation	3/31/2012	100%	100.0%	YES
Non Emergency Transportation	4/30/2012	100%	100.0%	YES
Non Emergency Transportation	5/31/2012	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
	30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): Middle

Medical	1/31/2011	97%	99.3%	NO
Medical	2/28/2011	99%	99.8%	YES
Medical	3/31/2011	99%	100.0%	YES
Medical	4/30/2011	100%	99.9%	YES
Medical	5/31/2011	100%	99.7%	YES
Medical	6/30/2011	100%	100.0%	YES
Medical	7/31/2011	99%	100.0%	YES
Medical	8/31/2011	100%	100.0%	YES
Medical	9/30/2011	99%	99.9%	YES
Medical	10/31/2011	100%	100.0%	YES
Medical	11/30/2011	99%	99.9%	YES
Medical	12/31/2011	99%	100.0%	YES
Medical	1/31/2012	99%	99.9%	YES
Medical	2/29/2012	100%	100.0%	YES
Medical	3/31/2012	100%	99.9%	YES
Medical	4/30/2012	100%	99.9%	YES
Medical	5/31/2012	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
	30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Spectera, Inc.

Region(s): Middle

Vision	1/31/2011	100%	100.0%	YES
Vision	2/28/2011	100%	100.0%	YES
Vision	3/31/2011	100%	100.0%	YES
Vision	4/30/2011	100%	100.0%	YES
Vision	5/31/2011	100%	100.0%	YES
Vision	6/30/2011	100%	100.0%	YES
Vision	7/31/2011	100%	100.0%	YES
Vision	8/31/2011	100%	100.0%	YES
Vision	9/30/2011	100%	100.0%	YES
Vision	10/31/2011	100%	100.0%	YES
Vision	11/30/2011	100%	99.9%	YES
Vision	12/31/2011	100%	100.0%	YES
Vision	1/31/2012	100%	100.0%	YES
Vision	2/29/2012	98%	100.0%	YES
Vision	3/31/2012	91%	99.7%	YES
Vision	4/30/2012	98%	100.0%	YES
Vision	5/31/2012	97%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
	30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): West

Non Emergency Transportation	1/31/2011	97%	99.4%	NO
Non Emergency Transportation	2/28/2011	99%	99.8%	YES
Non Emergency Transportation	3/31/2011	100%	100.0%	YES
Non Emergency Transportation	4/30/2011	100%	100.0%	YES
Non Emergency Transportation	5/31/2011	100%	100.0%	YES
Non Emergency Transportation	6/30/2011	100%	100.0%	YES
Non Emergency Transportation	7/31/2011	100%	100.0%	YES
Non Emergency Transportation	8/31/2011	100%	100.0%	YES
Non Emergency Transportation	9/30/2011	100%	100.0%	YES
Non Emergency Transportation	10/31/2011	100%	100.0%	YES
Non Emergency Transportation	11/30/2011	100%	100.0%	YES
Non Emergency Transportation	12/31/2011	100%	100.0%	YES
Non Emergency Transportation	1/31/2012	100%	100.0%	YES
Non Emergency Transportation	2/29/2012	100%	100.0%	YES
Non Emergency Transportation	3/31/2012	100%	100.0%	YES
Non Emergency Transportation	4/30/2012	100%	100.0%	YES
Non Emergency Transportation	5/31/2012	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)		90%	99.5%	
		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Affiliate Organization

Region(s): West

Medical	1/31/2011	97%	99.0%	NO
Medical	2/28/2011	99%	99.7%	YES
Medical	3/31/2011	99%	99.9%	YES
Medical	4/30/2011	100%	99.9%	YES
Medical	5/31/2011	100%	99.9%	YES
Medical	6/30/2011	100%	100.0%	YES
Medical	7/31/2011	100%	100.0%	YES
Medical	8/31/2011	100%	100.0%	YES
Medical	9/30/2011	99%	100.0%	YES
Medical	10/31/2011	100%	99.9%	YES
Medical	11/30/2011	100%	99.9%	YES
Medical	12/31/2011	99%	100.0%	YES
Medical	1/31/2012	99%	99.9%	YES
Medical	2/29/2012	99%	100.0%	YES
Medical	3/31/2012	100%	100.0%	YES
Medical	4/30/2012	100%	100.0%	YES
Medical	5/31/2012	100%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
	30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

Processor Spectera, Inc.

Region(s): West

Vision	1/31/2011	100%	100.0%	YES
Vision	2/28/2011	100%	100.0%	YES
Vision	3/31/2011	100%	100.0%	YES
Vision	4/30/2011	100%	100.0%	YES
Vision	5/31/2011	100%	100.0%	YES
Vision	6/30/2011	100%	100.0%	YES
Vision	7/31/2011	100%	100.0%	YES
Vision	8/31/2011	100%	100.0%	YES
Vision	9/30/2011	100%	100.0%	YES
Vision	10/31/2011	100%	100.0%	YES
Vision	11/30/2011	100%	100.0%	YES
Vision	12/31/2011	100%	100.0%	YES
Vision	1/31/2012	100%	100.0%	YES
Vision	2/29/2012	100%	100.0%	YES
Vision	3/31/2012	99%	100.0%	YES
Vision	4/30/2012	100%	100.0%	YES
Vision	5/31/2012	98%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
	30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Care Centrix

Region(s): East - Risk Contract

DME	1/31/2011	37%	100.0%	NO
DME	2/28/2011	63%	99.2%	NO
DME	3/31/2011	88%	99.9%	NO
DME	4/30/2011	96%	98.6%	NO
DME	5/31/2011	97%	100.0%	YES
DME	6/30/2011	90%	99.8%	YES
DME	7/31/2011	90%	98.7%	NO
DME	8/31/2011	98%	99.7%	YES
DME	9/30/2011	91%	99.8%	YES
DME	10/31/2011	42%	55.6%	NO
DME	11/30/2011	98%	99.5%	YES
DME	12/31/2011	97%	99.5%	YES
DME	1/31/2012	91%	99.8%	YES
DME	2/29/2012	99%	99.8%	YES
DME	3/31/2012	99%	99.9%	YES
DME	4/30/2012	100%	99.9%	YES
DME	5/31/2012	97%	98.3%	NO

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
	30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Affiliate Organization

Region(s): East - Risk Contract

Medical	1/31/2011	94%	99.9%	YES
Medical	2/28/2011	98%	99.9%	YES
Medical	3/31/2011	99%	99.9%	YES
Medical	4/30/2011	99%	100.0%	YES
Medical	5/31/2011	99%	100.0%	YES
Medical	6/30/2011	99%	100.0%	YES
Medical	7/31/2011	99%	100.0%	YES
Medical	8/31/2011	98%	100.0%	YES
Medical	9/30/2011	94%	99.9%	YES
Medical	10/31/2011	94%	100.0%	YES
Medical	11/30/2011	95%	100.0%	YES
Medical	12/31/2011	93%	99.9%	YES
Medical	1/31/2012	86%	100.0%	NO
Medical	2/29/2012	94%	100.0%	YES
Medical	3/31/2012	98%	99.9%	YES
Medical	4/30/2012	95%	100.0%	YES
Medical	5/31/2012	99%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
	30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Southeastrans

Region(s): East - Risk Contract

Non Emergency Transportation	1/31/2011	100%	100.0%	YES
Non Emergency Transportation	2/28/2011	98%	98.8%	NO
Non Emergency Transportation	3/31/2011	100%	100.0%	YES
Non Emergency Transportation	4/30/2011	100%	100.0%	YES
Non Emergency Transportation	5/31/2011	100%	100.0%	YES
Non Emergency Transportation	6/30/2011	100%	100.0%	YES
Non Emergency Transportation	7/31/2011	100%	100.0%	YES
Non Emergency Transportation	8/31/2011	99%	100.0%	YES
Non Emergency Transportation	9/30/2011	100%	100.0%	YES
Non Emergency Transportation	10/31/2011	100%	100.0%	YES
Non Emergency Transportation	11/30/2011	100%	99.9%	YES
Non Emergency Transportation	12/31/2011	100%	100.0%	YES
Non Emergency Transportation	1/31/2012	100%	100.0%	YES
Non Emergency Transportation	2/29/2012	100%	100.0%	YES
Non Emergency Transportation	3/31/2012	100%	100.0%	YES
Non Emergency Transportation	4/30/2012	99%	100.0%	YES
Non Emergency Transportation	5/31/2012	99%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
	30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Care Centrix

Region(s): West

DME	1/31/2011	30%	99.9%	NO
DME	2/28/2011	69%	99.4%	NO
DME	3/31/2011	85%	99.7%	NO
DME	4/30/2011	96%	98.3%	NO
DME	5/31/2011	96%	99.9%	YES
DME	6/30/2011	91%	99.8%	YES
DME	7/31/2011	90%	99.1%	NO
DME	8/31/2011	94%	99.8%	YES
DME	9/30/2011	92%	99.8%	YES
DME	10/31/2011	47%	61.1%	NO
DME	11/30/2011	99%	99.5%	YES
DME	12/31/2011	97%	99.5%	YES
DME	1/31/2012	94%	99.7%	YES
DME	2/29/2012	99%	99.6%	YES
DME	3/31/2012	100%	100.0%	YES
DME	4/30/2012	100%	99.8%	YES
DME	5/31/2012	98%	98.7%	NO

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
	30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Affiliate Organization

Region(s): West

Medical	1/31/2011	93%	99.9%	YES
Medical	2/28/2011	98%	99.9%	YES
Medical	3/31/2011	99%	100.0%	YES
Medical	4/30/2011	99%	100.0%	YES
Medical	5/31/2011	99%	99.9%	YES
Medical	6/30/2011	99%	100.0%	YES
Medical	7/31/2011	99%	99.9%	YES
Medical	8/31/2011	98%	99.9%	YES
Medical	9/30/2011	94%	99.9%	YES
Medical	10/31/2011	93%	100.0%	YES
Medical	11/30/2011	95%	100.0%	YES
Medical	12/31/2011	94%	99.9%	YES
Medical	1/31/2012	87%	100.0%	NO
Medical	2/29/2012	95%	100.0%	YES
Medical	3/31/2012	98%	99.9%	YES
Medical	4/30/2012	96%	100.0%	YES
Medical	5/31/2012	99%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
	30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

Volunteer State Health Plan, Inc., d/b/a BlueCare

Processor Southeastrans

Region(s): West

Non Emergency Transportation	1/31/2011	100%	100.0%	YES
Non Emergency Transportation	2/28/2011	98%	99.6%	YES
Non Emergency Transportation	3/31/2011	100%	100.0%	YES
Non Emergency Transportation	4/30/2011	100%	100.0%	YES
Non Emergency Transportation	5/31/2011	100%	100.0%	YES
Non Emergency Transportation	6/30/2011	99%	100.0%	YES
Non Emergency Transportation	7/31/2011	99%	100.0%	YES
Non Emergency Transportation	8/31/2011	99%	100.0%	YES
Non Emergency Transportation	9/30/2011	99%	100.0%	YES
Non Emergency Transportation	10/31/2011	100%	100.0%	YES
Non Emergency Transportation	11/30/2011	99%	100.0%	YES
Non Emergency Transportation	12/31/2011	100%	100.0%	YES
Non Emergency Transportation	1/31/2012	100%	100.0%	YES
Non Emergency Transportation	2/29/2012	100%	100.0%	YES
Non Emergency Transportation	3/31/2012	98%	100.0%	YES
Non Emergency Transportation	4/30/2012	99%	100.0%	YES
Non Emergency Transportation	5/31/2012	98%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
	30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

Volunteer State Health Plan, Inc., d/b/a TennCare Select

Processor Care Centrix

Region(s): All

DME	1/31/2011	67%	100.0%	NO
DME	2/28/2011	84%	99.5%	NO
DME	3/31/2011	95%	99.8%	YES
DME	4/30/2011	96%	98.9%	NO
DME	5/31/2011	95%	100.0%	YES
DME	6/30/2011	95%	99.3%	NO
DME	7/31/2011	85%	98.4%	NO
DME	8/31/2011	97%	99.6%	YES
DME	9/30/2011	92%	99.5%	YES
DME	10/31/2011	62%	74.8%	NO
DME	11/30/2011	99%	99.8%	YES
DME	12/31/2011	96%	99.7%	YES
DME	1/31/2012	92%	99.5%	YES
DME	2/29/2012	99%	99.8%	YES
DME	3/31/2012	100%	99.9%	YES
DME	4/30/2012	100%	99.8%	YES
DME	5/31/2012	97%	98.4%	NO

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
	30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

Volunteer State Health Plan, Inc., d/b/a TennCare Select

Processor Affiliate Organization

Region(s): All

Medical	1/31/2011	92%	99.7%	YES
Medical	2/28/2011	97%	99.9%	YES
Medical	3/31/2011	98%	99.9%	YES
Medical	4/30/2011	99%	99.9%	YES
Medical	5/31/2011	99%	99.8%	YES
Medical	6/30/2011	99%	99.9%	YES
Medical	7/31/2011	98%	99.9%	YES
Medical	8/31/2011	96%	99.9%	YES
Medical	9/30/2011	93%	99.8%	YES
Medical	10/31/2011	93%	99.9%	YES
Medical	11/30/2011	95%	99.9%	YES
Medical	12/31/2011	92%	99.8%	YES
Medical	1/31/2012	82%	99.9%	NO
Medical	2/29/2012	92%	100.0%	YES
Medical	3/31/2012	98%	99.9%	YES
Medical	4/30/2012	96%	100.0%	YES
Medical	5/31/2012	99%	100.0%	YES

The following are results of monthly prompt payment analysis for claims processed by each plan and plan's subcontractor(s) for each TennCare Contract. Separate calculations are available which summarize all claims by contract and all claims by the organization.

TennCare Contractual Requirements and TCA 56-32-126(b)	90%	99.5%	
	30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

Volunteer State Health Plan, Inc., d/b/a TennCare Select

Processor Southeastrans

Region(s): All

Non Emergency Transportation	1/31/2011	100%	100.0%	YES
Non Emergency Transportation	2/28/2011	100%	99.8%	YES
Non Emergency Transportation	3/31/2011	100%	100.0%	YES
Non Emergency Transportation	4/30/2011	100%	100.0%	YES
Non Emergency Transportation	5/31/2011	100%	100.0%	YES
Non Emergency Transportation	6/30/2011	100%	100.0%	YES
Non Emergency Transportation	7/31/2011	100%	100.0%	YES
Non Emergency Transportation	8/31/2011	99%	100.0%	YES
Non Emergency Transportation	9/30/2011	99%	100.0%	YES
Non Emergency Transportation	10/31/2011	100%	100.0%	YES
Non Emergency Transportation	11/30/2011	99%	100.0%	YES
Non Emergency Transportation	12/31/2011	99%	100.0%	YES
Non Emergency Transportation	1/31/2012	100%	100.0%	YES
Non Emergency Transportation	2/29/2012	100%	100.0%	YES
Non Emergency Transportation	3/31/2012	99%	100.0%	YES
Non Emergency Transportation	4/30/2012	99%	100.0%	YES
Non Emergency Transportation	5/31/2012	98%	100.0%	YES